CopperCube IT deployment information

Note: Please ask your _IT department_ to fill in the information below.

1. IT department contact information

Please provide the contact information of the primary contact in your IT department. This information will allow us to work directly with IT to resolve any IT related issues.

1. Name:_____ 2. Position: _____
3. Phone number: (   )   .   4. Email:_____ @ _____

2. CopperCube deployment information

Why do we need this information?
We need this information to configure and deploy the CopperCube at your site. The network information (below) will allow the CopperCube to find an address in your network and communicate with other devices.

Static IP address (or DHCP)	. . .
Subnet mask	. . .
Default gateway	. . .
External IP address	. . .
DNS server address	. . .

_3._ Outbound Ports to send data to Kaizen

Important: **Proper CopperCube function requires enabling these TCP Outbound Ports. Ensure that the client IT team opens the following outbound ports.**

☐ _**5671 (RabbitMQ)**_
☐ _**80(HTTP)**_
☐ _**443 (HTTPS)**_
☐ _**53 (DNS)**_
☐ _**123 (NTP)**_

Opening the inbound ports 80 (HTTP) and 22(SSH) during the commissioning process is beneficial for troubleshooting – however, this is not mandatory.

4. Remote access for CopperCube device administration

Why do we need this information?
This information will enable us to remotely diagnose issues and troubleshoot them effectively thereby saving your time, resources and money. Without this information, CopperTree will not have remote access to troubleshoot and fix issues. Although this information is important and beneficial, it is not mandatory.

Please provide the IP address, port number and user credentials for remote access.

IP address: _____   UDP / IP port:_____

Username: _____   Password:_____

Do we need VPN for remote access? If yes, provide details

_____

_____

5. SQL Connector Information

Are you using an SQL Connector? We support MySQL, Microsoft MS-SQL, and PostgreSQL.
If yes, fill out the information below:

SQL Server (IP address or name): _____
SQL Port: _____
Username: _____
Password: _____
Database Name: _____